Clinical Governance Training Course

Course Outline

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Modules	Learning objectives	Competency standards addressed*
Introduction to clinical governance	• Define clinical governance • Explain why clinical governance is needed in healthcare • Identify the standards for clinical governance • Describe core components covered by clinical governance • Explain who is responsible for clinical governance	1.3.1, 4.7.1
Culture and clinical governance	• Define culture in an organisation • Explain what is a safety culture and how it contributes to the delivery of safe and high-quality healthcare • Explain how culture supports clinical governance and enhance enhances partnerships with consumers	1.3.1, 4.7.1

Clinical governance framework	• Understand the six dimensions of healthcare quality
	• Identify and explain key components that support healthcare quality and clinical governance:
	  - Patient safety & quality systems
	  - Clinical performance and effectiveness
	  - Safe environment for the delivery of care
	  - Partnering with consumers
		1.3.1, 4.7.1, 4.7.7

Policies and procedures	• Explain how policies and procedures support effective clinical governance and the delivery of safe and high-quality clinical care • Explain the development and management of policies and procedures	1.3.1, 4.7.1
Risk management	• Explain how to identify and manage risks in clinical environments • Explain how risks are assessed and evaluated • Describe the risk management cycle	1.3.1, 4.7.1, 4.7.7
Quality improvement	• Define quality improvement in healthcare • Explain how to plan & conduct quality activities • Describe different types of measurement • Describe quality indicators for medication management	1.3.1, 4.7.1

Pharmacist's roles in clinical governance	- Identify areas where pharmacists can contribute to clinical governance - Explain how to integrate clinical governance in pharmacy practice to support safe and high-quality medication management - Explain how pharmacists can embed safety and quality use of medicine (QUM) into daily practice - Describe examples of QUM in current clinical practice	1.3.1, 4.7.1

National Competency Standards Framework for Pharmacists in Australia, 2016